

MEMBER BENEFIT BACKGROUND SCREENING

RECOMMENDED PACKAGE SEARCHES	
Nationwide Criminal (inc. Sex Offender Registry), Social	\$28.50 Reduced
Security Trace, <u>Unlimited</u> County searches based on 7	pricing for
yr. address history*	Trinity / HPSI
Nationwide Criminal (inc. Sex Offender Registry), Social Security Trace, Current County of residence*	\$19.50 members
Nationwide Criminal (inc. Sex Offender Registry), Social	\$11.50
Security Trace - ** Although we strongly recommend a Criminal Package containing	NOTE: If a criminal record is found on the Nationwide Criminal Search, by law we must
7 years of County Searches, running the Nationwide Criminal Search and the SSN Trace will locate	conduct a county search on that criminal charge to provide validation. Additional county
Sex Offenders in all 50 states, as well as anyone who has been incarcerated in a State Prison.	search fees will apply.

ADDITIONAL PRODUCTS & SERVICES

Statewide Criminal*	\$8.50	Child Protective Services / Central Registry Check*	\$14.00
National Federal Search	\$9.00	MVR*	\$4.50
Reference Checks – Quick email	\$4.00	County Criminal Search*	\$8.00
Verifications – Emp / Edu*	\$14.00	Online Presence / Social Media	\$25.00

*plus, applicable access fee

- RSI offers up to 5 NO CHARGE reports to compare current vendor and turn-around time
- Integrations available with top HRIS / ATS companies

Key areas that set RSI apart are:

- Superior Customer Service from *real team members in Evansville* no call trees, no answering services. You'll find that your questions will be answered immediately, and issues resolved promptly.
- 1.2+ billion records from over 2200+ data sources in our Nationwide Criminal
- Our unique Order Review Process is the key to our accuracy RSI currently has one of the *lowest dispute* rates in the industry at just 3/100th of one percent!
- Keeping our clients in *compliance with FCRA law* is a constant priority. Adverse Action manager is built into our software for ease of use and *permanent documentation*. We provide all current FCRA compliant forms and update as needed.
- Our turn-around time for criminal reports is less than **24 hours** on average.
- Accredited by the Professional Background Screeners Association!





Our "Criminal Packages" include a combination of the following:

Nationwide Criminal Search

This report is compiled from over **1.2 billion records from 2200+ sources**, including Counties, Department of Corrections (DOC) and Administration of the Court (AOC). It identifies state felony convictions, including incarceration. It also includes other national, international, state and federal searches, including the following:

Sex Offender Registry (SOR) – Included with Nationwide Criminal Report

This report identifies sex offenders by searching records in all 50 states, Washington, D.C., Guam and Puerto Rico. (Photos are also included.) With over 900,000 sex offenders in the U.S. frequently on the move according to National Center for Missing and Exploited Children, this information is critical for every employer, regardless of position or industry.

OFAC Patriot Act Search (Office of Foreign Assets Control), OIG (Office of the Inspector General) & Other Key Sources -- Included with Nationwide Criminal Report

A powerful high-speed search of U.S. and foreign sanctions and **watch lists** including the **Office of Foreign Assets Control "OFAC" – A global security watch list for terrorism, international narcotics traffickers and other security threats.** It also includes SDN List (Specially Designated Nationals – which is a list of individuals and companies owned, controlled or acting on behalf of targeted countries). Others include the U.S. Department of Labor – Forced & Child Labor List, U.S. Department of the Treasury – Primary Money Laundering Concern List, Federal Reserve Board Enforcement Actions List, FDIC – Failed Bank List, National Credit Union Administration – Administrative Orders List, the Australian Reserve Bank Sanctions List, Bank of England Sanctions List, Debarred Parties List, Denied Persons List, European Union Terrorism Sanctions List, **FBI Fugitive List,** OIG – Department of Health & Human Services Exclusion List, Interpol Most Wanted, Office of Thrift Supervision, OFI (Canadian Sanctions List), UN Consolidated Sanctions List, US General Services Administration (GSA) Excluded Parties List (EPLS), and World Bank Listing of Ineligible Individuals.

NOTE: This source list is NOT all-inclusive. There are 2200+ sources that make up the data contained in this report.

Social Security Trace

The SSN Trace provides the state and year of Social Security Number issuance, even when the number does not match the applicant information provided, in addition to an expanded address history for the life of the SSN. This expanded address history shows all of the addresses where an applicant has resided and is used to select the counties to run for the manual County Courthouse Search. All records are also indexed against a deceased registry to verify validity. The SSN Trace is also a great tool for ensuring an applicant isn't intentionally omitting an address from an application, where criminal activity may have occurred.

County Criminal Search

This is a jurisdictional search of the court records in any one of the more than 3,347 counties in the United States. These records provide the most up to date information available and include pending charges, dismissed charges and any deferred charges (such as drug charges that may be deferred due to the offender's willingness to complete a deferral program such as probation or rehabilitation). A Nationwide Criminal Report will only capture convictions, so a County Search is essential in obtaining information about pending charges. Cases held at the County level include felonies and misdemeanors as well as criminal traffic offenses. HR best practices recommend doing searches for 7 years of address history per applicant, but ultimately the decision belongs to the client, and we are happy to guide clients through that decision-making process based on their needs and concerns. Cost does not include any county fees, which if applicable will be passed straight through to the client.

Note: Research shows that on *average* an individual lives in 2 – 3 counties in 7 years.



We take tremendous pride in serving our customers!

"I have been working with Reference Services, INC. (RSI) for seven years. Our relationship is extremely important to the communities we serve, especially the children. SAY Soccer works with hundreds of youth soccer programs across the country and thousands of volunteers. RSI provides background screening services to SAY members across the country, which greatly assists us in providing safe environments for our members.

When I took over as Executive Director of SAY Soccer, one of my first tasks was to send requests for proposals to several screening companies. As we collected data and went through the process of interviewing prospective partners, RSI rose to the top. A key reason for us selecting RSI as our preferred screening provider is their commitment to customer service. They are always helpful and incredibly responsive to our customer service needs. RSI is a wonderful company with excellent personnel.

I would strongly endorse Reference Services Inc. (RSI) for anyone working in risk management." – *Doug Wood,* Say Soccer

"We could not be happier with RSI's services. Your quick turnaround, professionalism and Indiana kindness is what we like to work with.

Only positive feedback from us." - CREA

"The system is great – I love it! You've made my life much easier – can't say too much else, no negatives at all! And – your support team is great, anytime I need anything they have the answer quickly!" – *HR Topics*

"RSI has been a reliable partner with ESF Camps for almost 10 years. They have provided prompt and reliable service. To date, RSI staff have been responsive and helpful to ESF and we would highly recommend them to other organizations with similar needs." – ESF Camps

"We have always received great customer care from RSI! Whenever we have questions, it's always nice to receive such prompt follow-up. I also appreciate the status updates that are sent when a search is taking longer than expected." – *Glastender, Inc.*

"We have had outstanding service since day one at Reference Services, Inc. and are very content with all with whom we worked." – Berkley Electric Co-Op

For more information, call us at 812.474.9000