



30 Minute Lunch & Learn Webinar Series

RSI Google
Chrome Extension
for an Integrated
workflow

JULY 25, 2024

Legal Disclaimer

- The information and opinions expressed are for educational purposes only and are based on current practice, industry related knowledge and business expertise. The information provided shall not be construed as legal advice, express or implied.

Presenters



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President / COO



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Projects Manager



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Halbrook-Fraser**

Client Relations Specialist

Agenda

RSI Google Chrome Extension Integration



What is it?

How does an extension work?

What is the purpose of the RSI extension?

Screenshots of the extension

What about protecting applicant data?

Cost

How do we get started using the integration?

Next Steps



Closing

Questions and Answers

sales@referenceservices.com

Current Integrations

Jobvite

JazzHR™

talentReef

symplr

CADIANT
TALENT™

üKG
Our purpose is people

CERIDIAN
Dayforce

KRONOS

breezy

bamboohr™

icims®

Kenexa®
an IBM Company

workday®

paylocity™

Applicant PRO

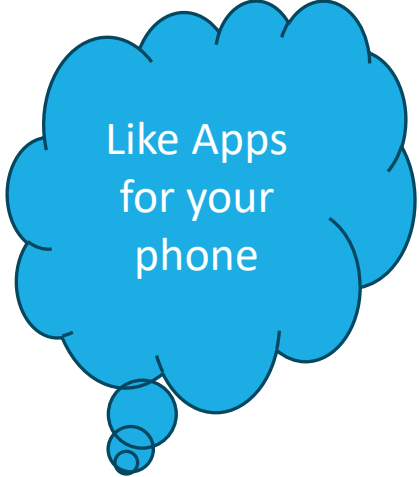
SAP SuccessFactors
SAP®

What is a Google Chrome Extension ?

Chrome extensions are programs you can install on your browser to enhance its functionality for various applications. These small software programs have specific functional parameters and can act either on a particular page or browser-wide whenever you're using Chrome.

How does a Chrome extension work?

- When you download an extension to Google Chrome, you can modify how the program operates to make your web experience more seamless and easier to use.
- Extension fulfills a narrowly defined purpose. While an extension can contain multiple components, it must contribute to a common goal on the browser.
- Goals include modifying existing program behaviors to adding new features that optimize your workflow



Like Apps
for your
phone

What is the purpose of the RSI extension?

- Submit orders to RSI without login into the RSI portal
- Check Status of an order
- Link to view Completed Reports
- See historical reports previously placed with the extension
- Works with any HRIS / ATS platform
- Scrapes applicant email / phone number from the current webpage



Secure https://chm.tbe.taleo.net/vchm01/ats/candidates/CandidateView.jsp?act=Show&id=36891&orgCode=THEHRTEAM&pipeSeparatedParamNames=%7Cact%7Cid%7CorgCode%7CpipeSeparatedParamNames%7CurlSignatureTimestamp%...

173 whm https://app.hirelink...

Taleo Business Solution

Pipeline Requisitions Candidates Accounts Contacts Users Reports

Candidate: Jeremy Kohler Flag Add To List Next

Within your HR system, from the candidates page:
Locate your extension at the top right of your Chrome browser.
"Pin" the extension to your homepage for easy access

Requisition Summary Attach Requisition

Title	Candidates	Status	Requisition-specific candidate Status	Next Steps (Req)	Requisition-specific Reas
SPD carpenter					
Careers Website	●●●●●	Open	Application Received	Phone Screen	

Candidate Information:

First name: Jeremy	Street address: 875 S 300 N
Last name: Kohler	City: St. George
Middle:	State/Territory: US-UT
Phone #: 4358177787	ZIP/Postal code: 84770
Mobile #: 4358177787	County: United States
Email: Jeremy.kohler@yahoo.com	

Main Status Details:

Main status: Submitted	Start date:
End date:	

Resume and Cover Letter:

Attach resume: 0.

Cover Letter: Hunter Engineering Company, a leading manufacturer of automotive service equipment, seeks a Field Service Representative for the Company's St. George, UT retail Hunter Field Service Representatives are independent contractors who install and service HUNTER® quality-branded equipment and also train customers on basic equipment operation. The position requires excellent customer service and communication skills in addition to strong technical ability.

Sign In
Please click the button below to sign into your HireLink account
Sign In
Forgot login credentials?

Extensions
Full access
These extensions can see and change information on this site.
Scribe AI Documentation...
Access requested
To give an extension access to this site, click on the pin icon.
Hirelink
Manage extensions

RSI Chrome Extension

Taleo BUSINESS EDITION

Web Support Administration

Pipeline Requisitions Candidates Accounts Contacts Users Reports

Candidate: Jeremy Kohler [Flag](#) [Back To List](#) [Next](#)



Title	Candidates	Status	Requisition-specific candidate Status	Next Steps (Req)	Requisition-specific Reason for Rejection	ACE	Req Rank	Act
SPD Carpenter Careers Website	1	Open	Application Received	Phone Screen				

Edit Send To Forms Printable View More

Candidate Information:

First name: Jeremy	Street address: 875 S 300 N
Last name: Kohler	City: St. George
Middle:	State/Territory: US-UT
Phone #: 4358177787	ZIP/Postal code: 84770
Mobile #: 4358177787	Country: United States
Email: jeremy.kohler@yahoo.com	

Main Status Details:

Main status: Submitted	Start date:
Hired date:	

Resume and Cover Letter:

Attach resume:

Cover Letter: Hunter Engineering Company, a leading manufacturer of automotive service equipment, seeks a Field Service Representative for the Company's St. George, UT market. Hunter Field Service Representatives are independent contractors who install and service HUNTER® quality-branded equipment and on basic equipment operation. The position requires excellent customer service and communication skills in addition to strong technical ability.



Reference Services, Inc.

We found the following phone numbers or emails on this page

If the email or phone number is incorrect, you can adjust that information on this page or after you click the "start order process" button.

Jeremy.kohler@yahoo.com

435-617-7767

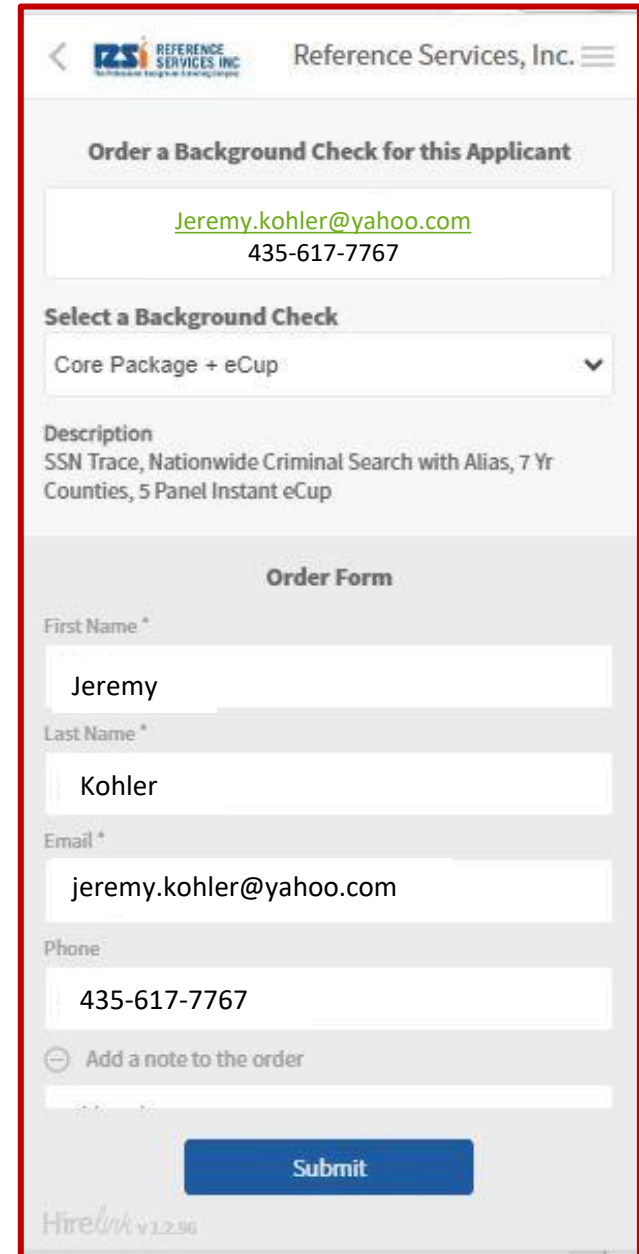
Start Order Process

Hirelink v 1.2.96



RSI Chrome Extension

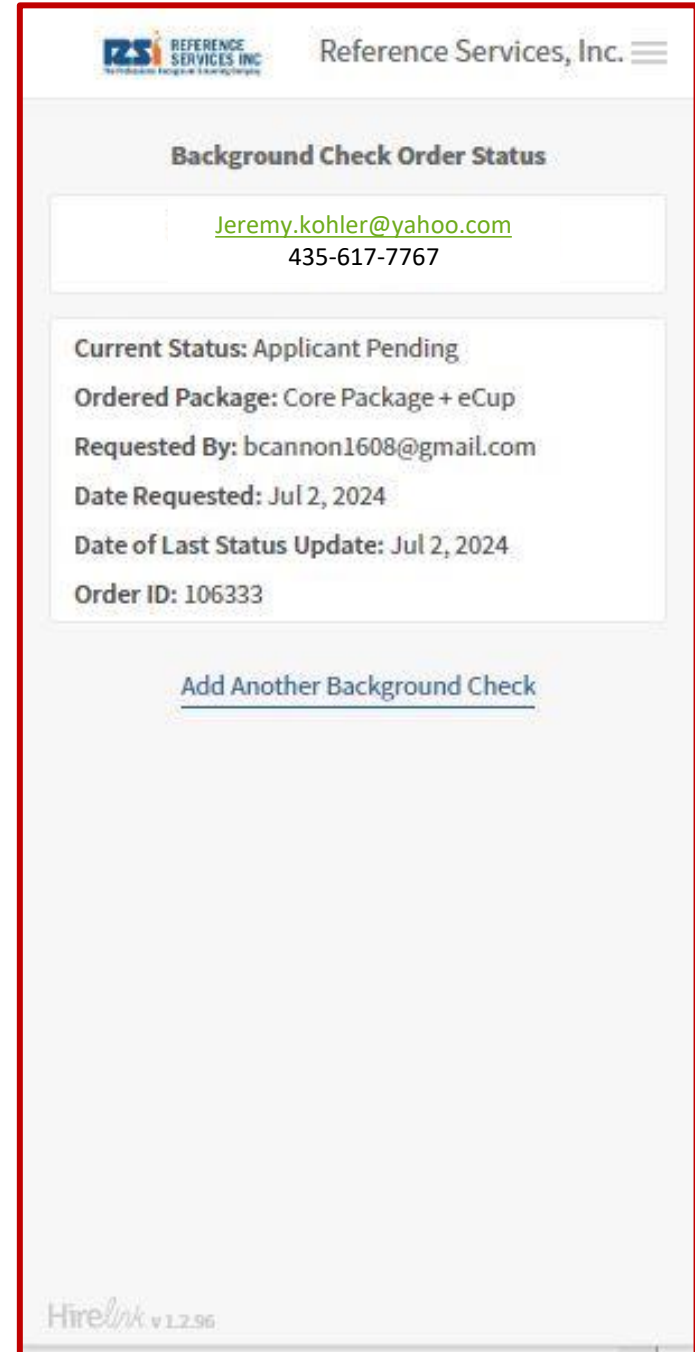
1. Add applicant name
 2. Select background screening custom package
 3. Select work location – system supports multi-location child accounts, if needed
 4. Submit
- System then sends Quick App email / text from the RSI system to applicant to capture personal data and authorization forms



The screenshot shows the RSI Chrome Extension interface for ordering a background check. At the top, there is a navigation bar with the RSI logo and the text "Reference Services, Inc.". Below this, the main heading is "Order a Background Check for this Applicant". A text box contains the email address "Jeremy.kohler@yahoo.com" and the phone number "435-617-7767". A dropdown menu labeled "Select a Background Check" is set to "Core Package + eCup". Below this, a "Description" section reads: "SSN Trace, Nationwide Criminal Search with Alias, 7 Yr Counties, 5 Panel Instant eCup". The "Order Form" section includes fields for "First Name" (Jeremy), "Last Name" (Kohler), "Email" (jeremy.kohler@yahoo.com), and "Phone" (435-617-7767). There is also a field for "Add a note to the order" and a blue "Submit" button. At the bottom left of the form, it says "HireLink v12.56".

RSI Chrome Extension

- Check the status of a request
- Order ID available when needing to submit questions to RSI help Desk



The screenshot displays the RSI Chrome Extension interface for checking a background check order status. At the top, the RSI logo and "REFERENCE SERVICES INC" are on the left, and "Reference Services, Inc." with a menu icon is on the right. The main heading is "Background Check Order Status". Below this, the applicant's email "Jeremy.kohler@yahoo.com" and phone number "435-617-7767" are shown. The current status is "Applicant Pending". The ordered package is "Core Package + eCup", requested by "bcannon1608@gmail.com", and the date requested is "Jul 2, 2024". The date of the last status update is also "Jul 2, 2024", and the order ID is "106333". A link "Add Another Background Check" is provided at the bottom. The footer of the extension shows "Hirelink v 1.2.96".

RSI REFERENCE SERVICES INC

Reference Services, Inc. ☰

Background Check Order Status

Jeremy.kohler@yahoo.com
435-617-7767

Current Status: Applicant Pending
Ordered Package: Core Package + eCup
Requested By: bcannon1608@gmail.com
Date Requested: Jul 2, 2024
Date of Last Status Update: Jul 2, 2024
Order ID: 106333

[Add Another Background Check](#)

Hirelink v 1.2.96

RSI Chrome Extension

File# 134387 | MESS, HANK A.

Background Screening Report

6361 W 13400 s.
SLire 100
Herriman, UT 84006
Phone: 888-350-7681
Fax: 801-407-1703

FILE NUMBER	13037	REPORT DATE	07-26-2016
REPORT TO	Daniel's Inc. (2172 - CEMO) 1234 Test Blvd Draper, UT 84020 Phone: 801-555-4444 Fax: -	ORDER DATE	07-26-2016 Daniel v.etsel
		TYPE	Package 1

Application Information

APPLICANT	MESS, HANK A	SSN	XXX-XX-1111	DIB	12-15-XXXX
DRIVERS LICENSE	UT - 123456789	PHONE NUMBER			
ADDRESS(ES)	1234 MAIN ST	CITY /STATE /ZIP	CRAPffj, UT 84020		


Investigative

Cwnty Criminal RecOrdTs Sea-eh

NAME SEARCHED	MESS, HANK A	SEARCH DATE	07-26-2016 1:24 PM MDT
DIB SEARCHED	12-15-XXXX	SEARCH SCOPE	7 years
JURISDICTION	UT-SALT LAKE		

*** Abstract ***

NAME ON RECORD	MESS, HANK	CASE NUMBER	502000CF0 12155YXXMB
DIB ON RECORD	XXXX-04-27	COURT	
OTHER IDENTIFIERS		FILE DATE	2014-08-20
OTHER INFO			

Reference Services, Inc. 


Background Check Order Status

Jeremy.kohler@yahoo.com
435-617-7767

Current Status: Complete
Ordered Package: Core Package + eCup
Requested By: bcannon1608@gmail.com
Date Requested: Jun 13, 2024
Date of Last Status Update: Jun 13, 2024
Order ID: 104231

[View Report](#)

[Add Another Background Check](#)

Hirelink v.12.96 

You can view the report as searches are being completed. Will show either "Complete" or "Partial" Once completed, you will select "View Report" to open the report in a separate tab.

Security / Applicant Data

- Because the Google Chrome extension only scrapes applicant email and phone number there are no concerns regarding security of applicant personal data.
- The RSI Quick App is a secure link sent from the RSI platform to capture applicant data sent to RSI for processing and remains in our SOC 2 compliant servers.

Implementation

- RSI client must be on our Tazworks platform
- Onboarding call with Integration specialist
 - Package needs, location setup, etc.
 - Potential new platform setup and training discussion
- Credentials provided to client for login requirements
 - Download the RSI Google Chrome Extension (no cost)
- Cost - \$1.50 per ordered report
 - Added to package cost
 - \$350 on-time setup fee

If already on the RSI Tazworks platform, clients can be setup within 2 weeks

Questions

- **Does the extension support a la carte ordering?** No, must be custom packages
- **Does the extension support Drug Screening?** Yes, if the drug test is included in the package. This will also include applicant self-scheduling to streamline the ordering process.
- **What is Quick App?** Our applicant self-entry portal. The QuickApp invitation will prompt the applicant to log in, enter their information, sign background screening related forms, and schedule their drug tests (if applicable).
- **Does the completed report feed into my HRIS/ATS system?** No, the final report will be housed within the RSI Chrome Extension; however, once a completed PDF is available you can simply save it and add to your employee's file.
- **I have multiple locations or companies I order for, how am I able to separate those?** We can set up as many child accounts as you need, each can have a unique name, separate invoicing, or one invoice separated by the location.

Reminders



- Works with any HRIS / ATS platform
- Can add “child accounts” for multiple locations
- Send email invitation (Quick App) to your applicant for electronic order processing based on custom packages
- Link to Completed Report within the Chrome Extension
- Cost \$1.50 per report, \$350 one-time setup fee
- Sales@referenceservices.com



Thank you

sales@referenceservices.com