REFERENCE SERVICES INC

The Professional Background Screening Company

30 Minute Lunch & Learn Webinar Series

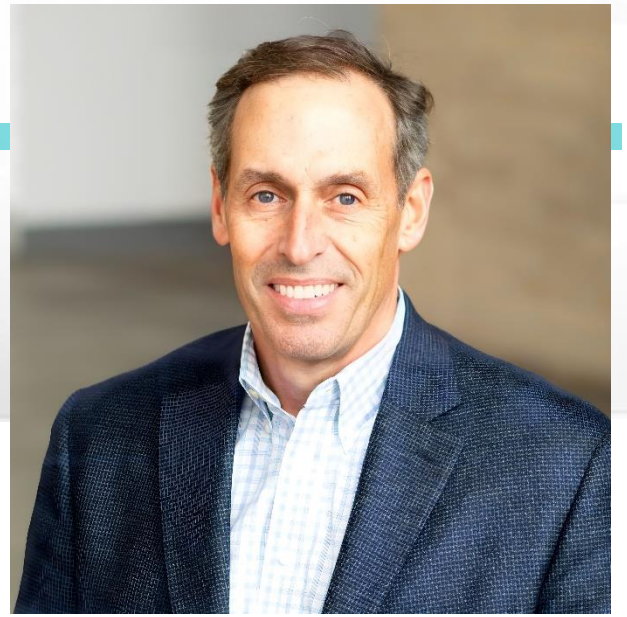
RSI Google Chrome Extension for an Integrated workflow

JULY 25, 2024

Legal Disclaimer

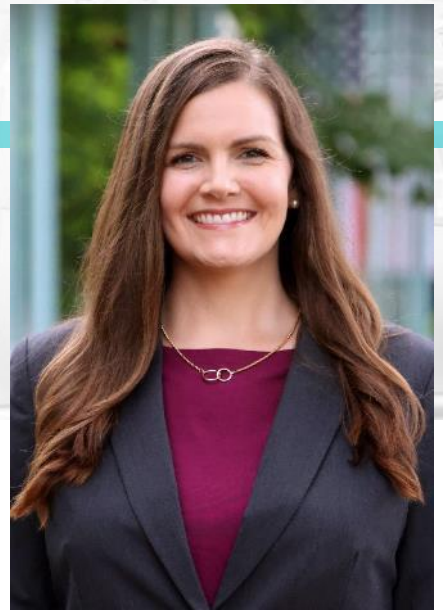
- The information and opinions expressed are for educational purposes only and are based on current practice, industry related knowledge and business expertise. The information provided shall not be construed as legal advice, express or implied.

Presenters



Brad Odil

President / COO



Stephanie Pier

Compliance / Special Projects Manager

Heather Halbrook-Fraser

Client Relations Specialist

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Agenda

RSI Google Chrome Extension Integration
- What is it?
- How does an extension work?
- What is the purpose of the RSI extension?
- Screenshots of the extension
- What about protecting applicant data?
- Cost

How do we get started using the integration?
- Next Steps

Closing

Questions and Answers

sales@referenceservices.com

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Current Integrations

Jobvite
JazzHR
talentReef
symplr
CADIENT TALENT
UKG Our purpose is people
CERIDIAN Dayforce
KRONOS
breezy
bambooHR
icims
KeneXa an IBM Company
workday.
paylocity
Applicant PRO
SAP SuccessFactors SAP

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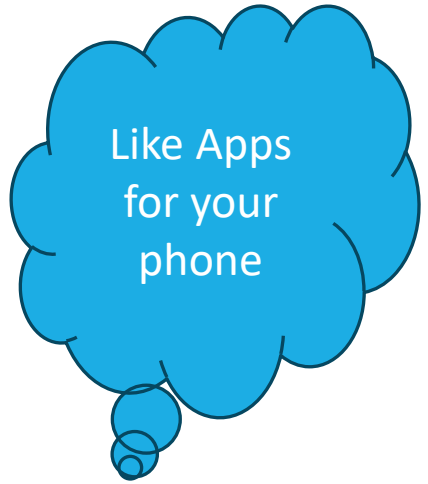
What is a Google Chrome Extension ?

Chrome extensions are programs you can install on your browser to enhance its functionality for various applications. These small software programs have specific functional parameters and can act either on a particular page or browser-wide whenever you're using Chrome.

How does a Chrome extension work?

- When you download an extension to Google Chrome, you can modify how the program operates to make your web experience more seamless and easier to use.
- Extension fulfills a narrowly defined purpose. While an extension can contain multiple components, it must contribute to a common goal on the browser.
- Goals include modifying existing program behaviors to adding new features that optimize your workflow



What is the purpose of the RSI extension?

- Submit orders to RSI without login into the RSI portal
- Check Status of an order
- Link to view Completed Reports
- See historical reports previously placed with the extension
- Works with any HRIS / ATS platform
- Scrapes applicant email / phone number from the current webpage

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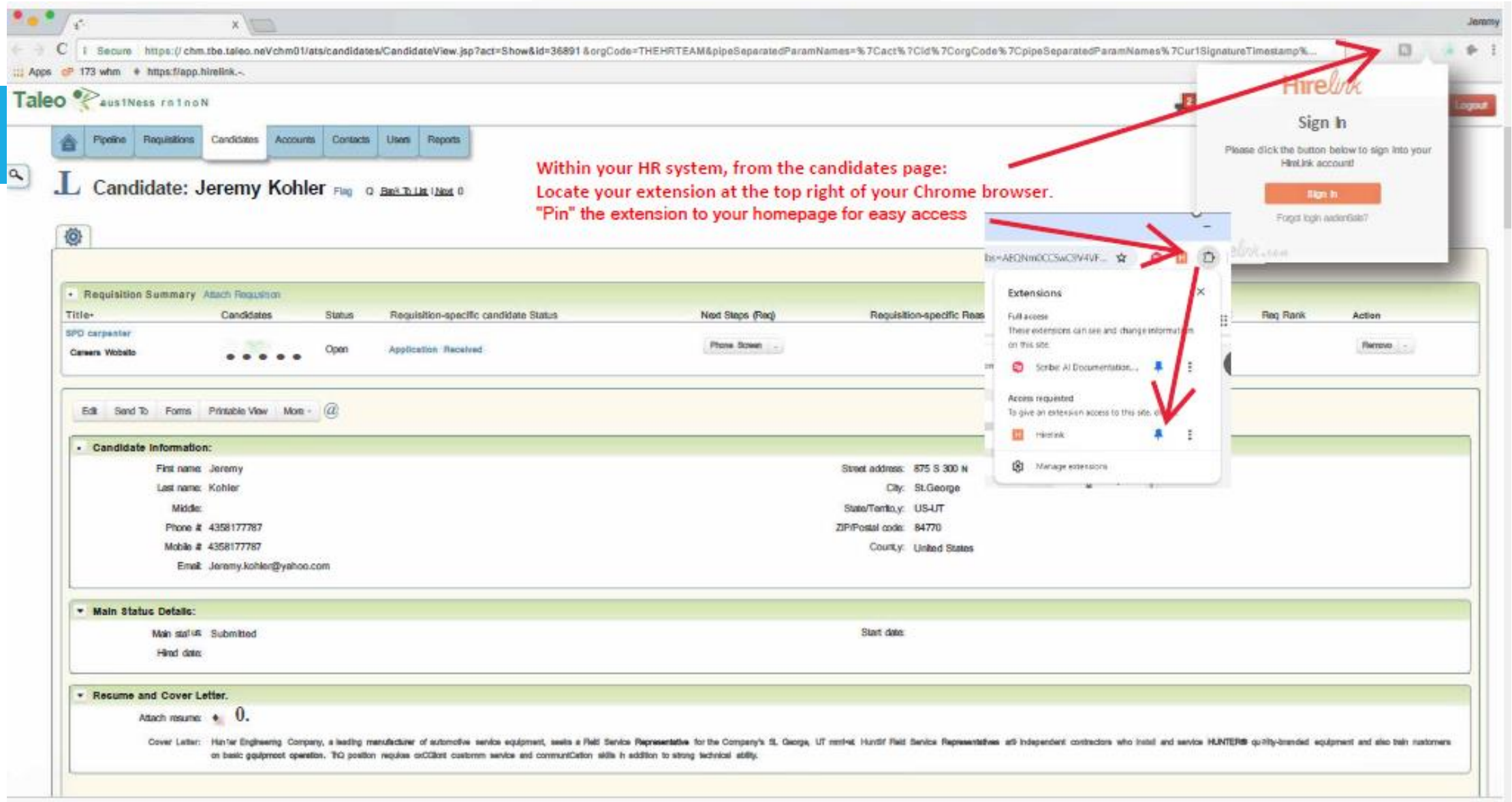

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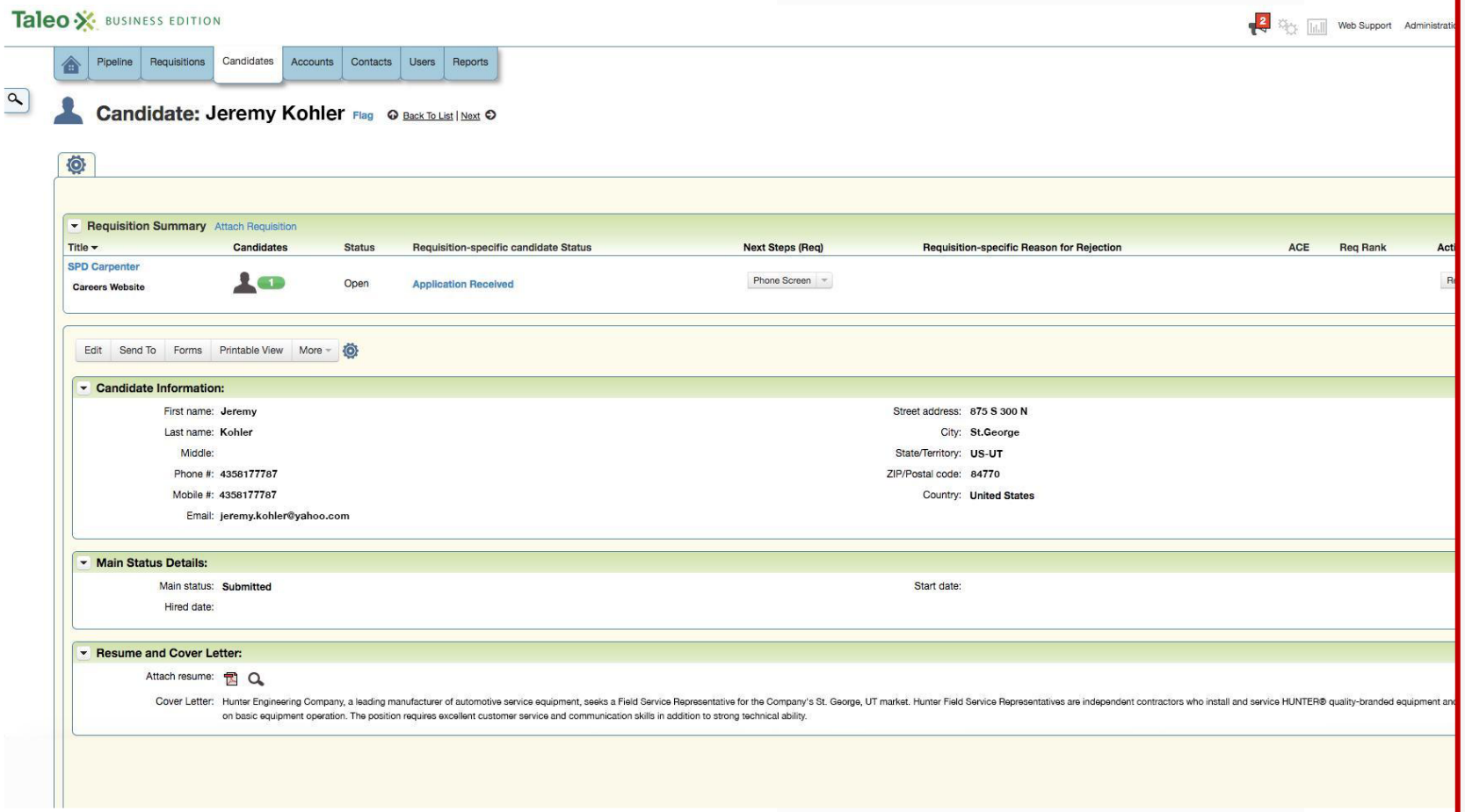
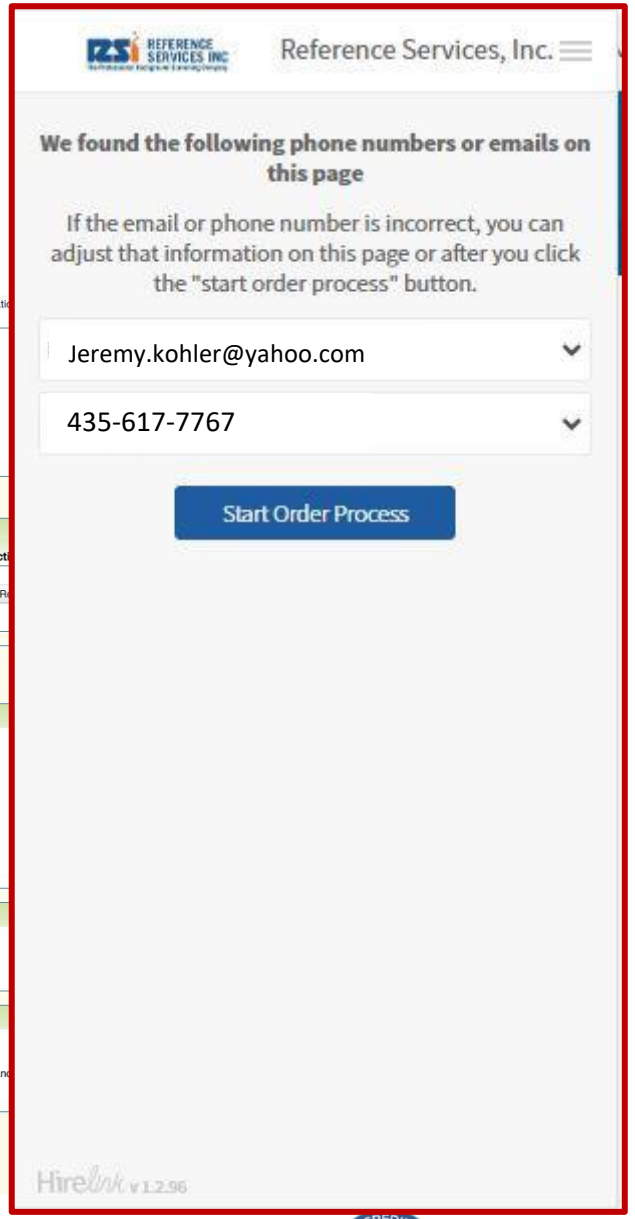
RSI Chrome Extension





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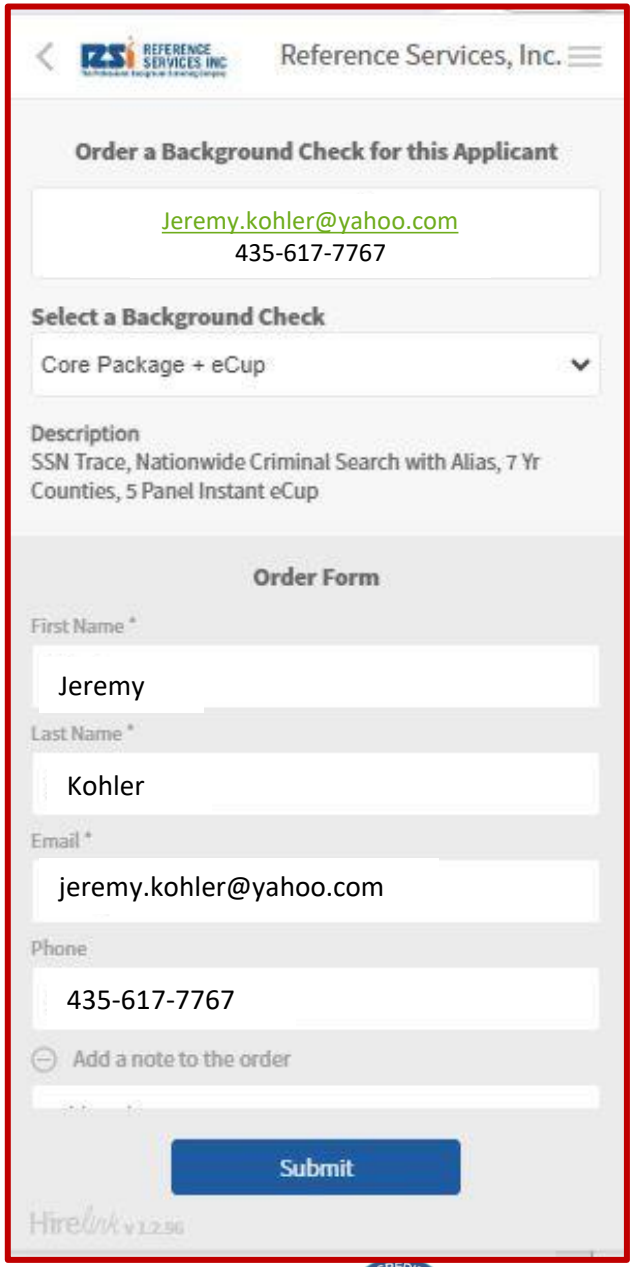
RSI Chrome Extension

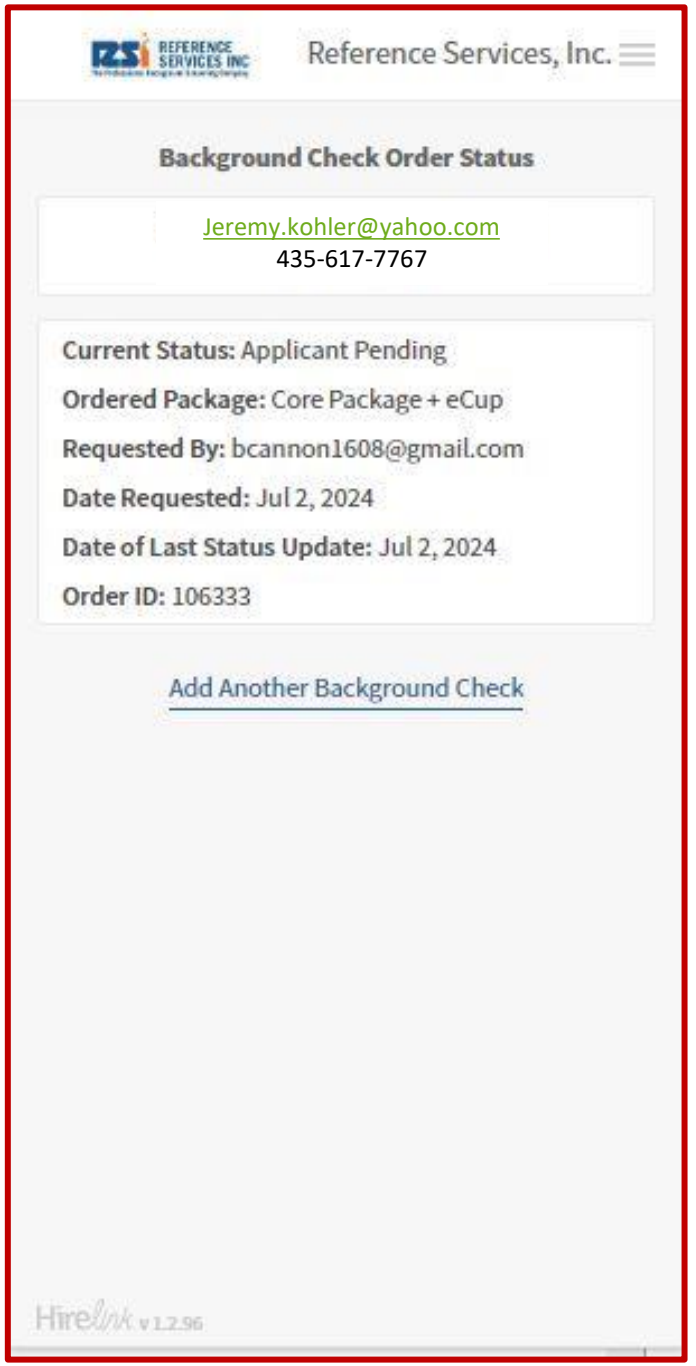
1. Add applicant name
2. Select background screening custom package
3. Select work location – system supports multi-location child accounts, if needed
4. Submit

- System then sends Quick App email / text from the RSI system to applicant to capture personal data and authorization forms

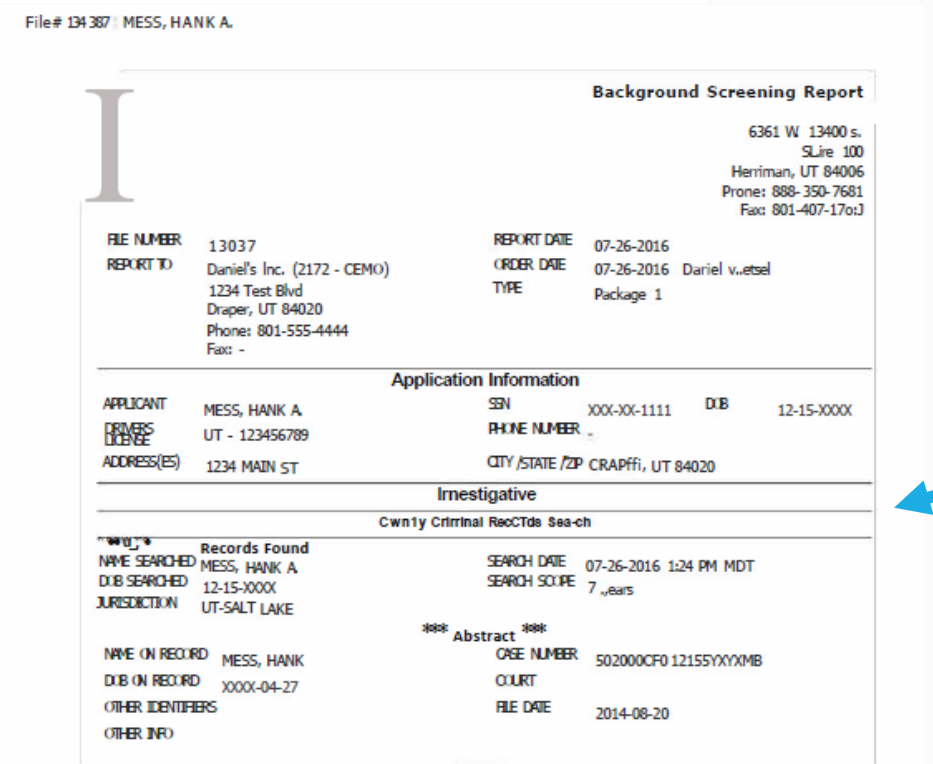


RSI Chrome Extension

- Check the status of a request
- Order ID available when needing to submit questions to RSI help Desk



RSI Chrome Extension



File# 134387 / MESS, HANK A.

Background Screening Report

6361 W 13400 s.
SLire 100
Herriman, UT 84006
Prone: 888-350-7681
Fax: 801-407-17o:J

FILE NUMBER 13037
REPORT TO Daniel's Inc. (2172 - CEMO)
1234 Test Blvd
Draper, UT 84020
Phone: 801-555-4444
Fax: -

REPORT DATE 07-26-2016
ORDER DATE 07-26-2016 Dariel v..etsel
TYPE Package 1

Application Information

APPLICANT MESS, HANK A
DRIVERS LICENSE UT - 123456789
ADDRESS(ES) 1234 MAIN ST

SSN XXX-XX-1111 DOB 12-15-XXXX
PHONE NUMBER -
CITY /STATE /ZIP CRAPffi, UT 84020

Irnestigative

Cwn1y Crirrinal RecCTds Sea-ch

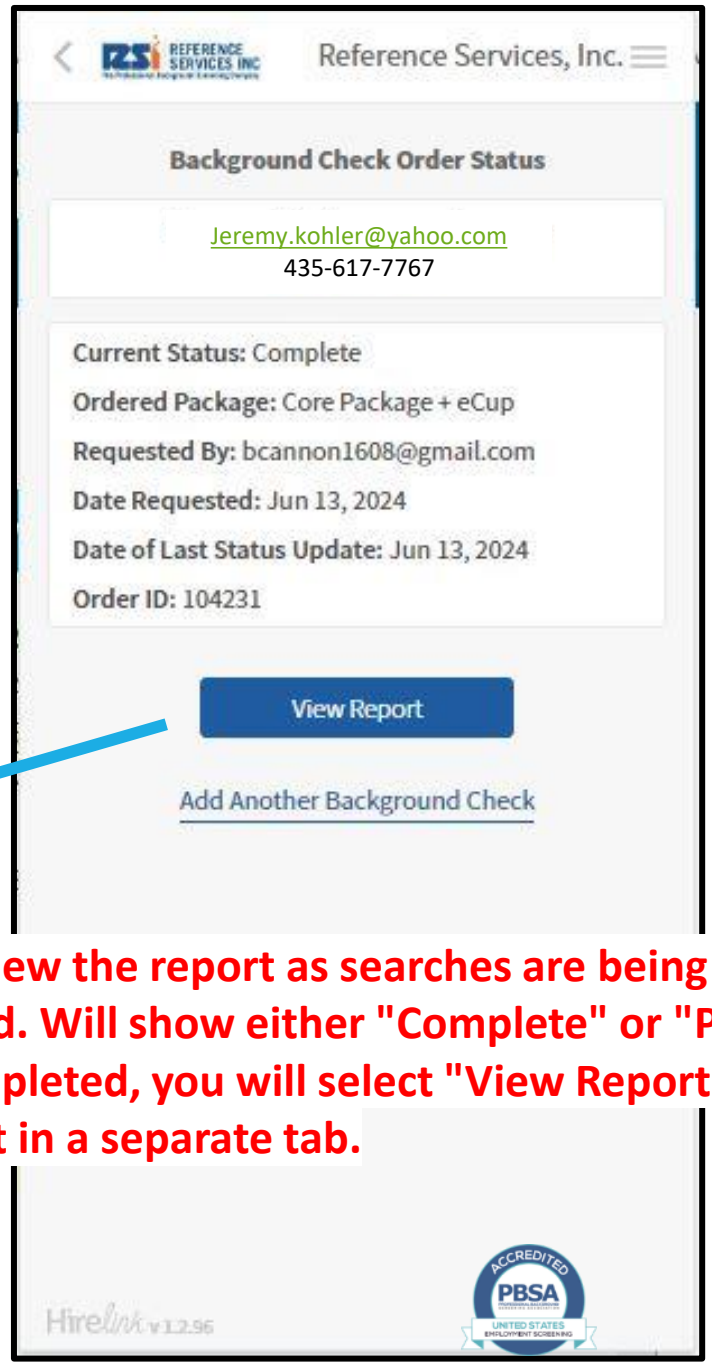
Records Found
NAME SEARCHED MESS, HANK A
DOB SEARCHED 12-15-XXXX
JURISDICTION UT-SALT LAKE

SEARCH DATE 07-26-2016 1:24 PM MDT
SEARCH SCOPE 7 ,ears

*** Abstract ***

NAME ON RECORD MESS, HANK
DOB ON RECORD XXXX-04-27
OTHER IDENTIFIERS
OTHER INFO

CASE NUMBER 502000CF0 12155YXYXMB
COURT
FILE DATE 2014-08-20



You can view the report as searches are being completed. Will show either "Complete" or "Partial" Once completed, you will select "View Report“ to open the report in a separate tab.

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Security / Applicant Data

- Because the Google Chrome extension only scrapes applicant email and phone number there are no concerns regarding security of applicant personal data.
- The RSI Quick App is a secure link sent from the RSI platform to capture applicant data sent to RSI for processing and remains in our SOC 2 compliant servers.

Implementation

- RSI client must be on our Tazworks platform
- Onboarding call with Integration specialist
  - Package needs, location setup, etc.
  - Potential new platform setup and training discussion
- Credentials provided to client for login requirements
  - Download the RSI Google Chrome Extension (no cost)
- Cost - $1.50 per ordered report
  - Added to package cost
  - $350 on-time setup fee

If already on the RSI Tazworks platform, clients can be setup within 2 weeks

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Questions

- **Does the extension support a la carte ordering?** No, must be custom packages
- **Does the extension support Drug Screening?** Yes, if the drug test is included in the package. This will also include applicant self-scheduling to streamline the ordering process.
- **What is Quick App?** Our applicant self-entry portal. The QuickApp invitation will prompt the applicant to log in, enter their information, sign background screening related forms, and schedule their drug tests (if applicable).
- **Does the completed report feed into my HRIS/ATS system?** No, the final report will be housed within the RSI Chrome Extension; however, once a completed PDF is available you can simply save it and add to your employee's file.
- **I have multiple locations or companies I order for, how am I able to separate those?** We can set up as many child accounts as you need, each can have a unique name, separate invoicing, or one invoice separated by the location.

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Reminders

- Works with any HRIS / ATS platform
- Can add “child accounts” for multiple locations
- Send email invitation (Quick App) to your applicant for electronic order processing based on custom packages
- Link to Completed Report within the Chrome Extension
- Cost $1.50 per report, $350 one-time setup fee

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Thank you

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